
THE FIRSTNET AUTHORITY UPDATE | JANUARY 11, 2021



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FEATURED ENGAGEMENT

FirstNet Authority hosts second in webinar series for Connecticut

Last week, the FirstNet Authority hosted the second of four webinars included in the Connecticut FirstNet Summit Webinar Series. Opening remarks by Connecticut State Emergency Management Director and FirstNet Single Point of Contact **William Hackett** included an overview of the summit agenda focused on the 2020 Roadmap release and its situational awareness domain, of interest to **Connecticut's** public safety community.

Highlights included:

- The **FirstNet Authority Roadmap's** recent update, especially in the area of operationalizing situational awareness, benefits local agencies like the Connecticut State Operations Center. William and his team have relied on the FirstNet network's broadband **situational awareness** tools for access to essential, real-time information to help inform decisions, maintain preparedness, and support communications and operations during tropical storms, tornados, and a heavy winter storm on Christmas Eve.
- The **FirstNet App Catalog** continues to grow. For example, Intrepid Networks' Response for FirstNet® is one of many FirstNet-approved situational awareness apps that aggregate and synthesize information from multiple sources to create a common operating picture.
- As part of the 2020 Roadmap, the FirstNet Authority is actively collaborating with industry on technology engagements for public safety, such as location-based technologies. "The FirstNet Authority participated in a nearly three-month engagement with Intrepid [Networks]. The focus on this engagement was to work on their application, provide feedback, and suggest engagements for the product," explained Senior Public Safety Advisor **Bruce Fitzgerald**.
- FirstNet users are relying on the network's seamless connection to enhance situational awareness via video, voice, text, and essential online resources. For instance, during a gas outage in **Newport County, Rhode Island**, the Rhode Island Emergency Management Agency requested Wi-Fi hotspots and ruggedized devices loaded with geographic information system mapping software to help conduct wellness checks on the residents without heat. Additionally, after the pandemic hit, the **City of Alexandria in Virginia** relied on FirstNet and the network's hotspots and smartphones to power 9-1-1 call-taking and handle Computer Aided Dispatch operations remotely.

The FirstNet Authority thanks the State of Connecticut's Division of Emergency Management and Homeland Security for partnering with us to connect with Connecticut's public safety community. To stay updated on the next webinar in the Connecticut series, **contact Gary McCarraher**, or to learn how to organize an engagement in your state, contact your local FirstNet Authority **Public Safety Advisor**.

Join our team as Chief Market Engagement Officer

The FirstNet Authority is looking for a candidate to lead the FirstNet Authority's nation-wide engagement programs as **Chief Market Engagement Officer**. In this role, the incumbent serves as a member of the senior leadership team, responsible for programs designed to obtain and deliver critical insights from key stakeholders into interrelated programs and processes, facilitating successful accomplishment of FirstNet Authority Strategic Plan objectives.



FIRSTNET IN ACTION

FirstNet Authority Provides Additional Updates on Nashville Bombing

The Christmas Day bombing of an AT&T building in Nashville remains under investigation, and restoration of the damaged and destroyed buildings, property, and infrastructure continues. The **FirstNet Authority** is actively working with federal, state, and local public safety in the Nashville and southeast region to enhance our understanding of the service outage's impact on public safety communications and operations.



PSAC Profile: National Association of EMS Physicians

The **National Association of EMS Physicians**, or NAEMSP represents over 1,500 paramedics, physicians, nurses, administrators, educators, and researchers. As a member of the FirstNet Authority's Public Safety Advisory Committee, NAEMSP provides input on issues that are essential EMS practitioners.



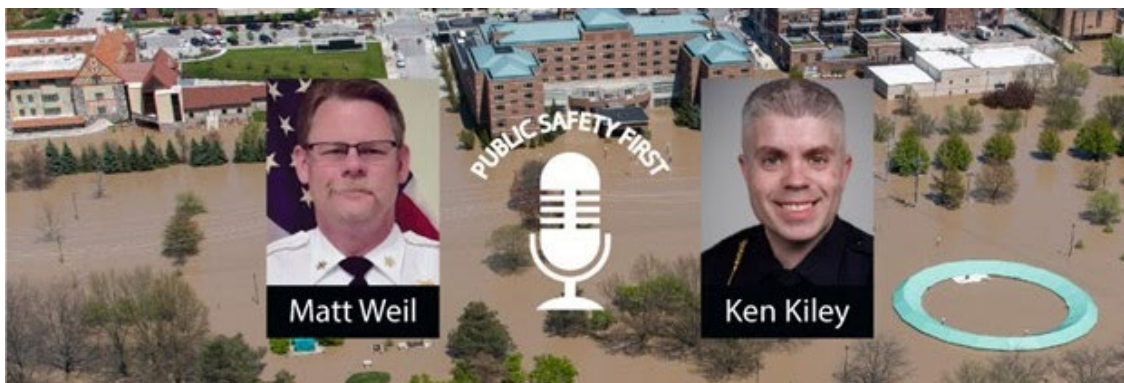
PSAC Profile: International City/County Management Association

City and county managers are represented on the FirstNet Authority's Public Safety Advisory Committee through the **International City/County Management Association**, or ICMA. ICMA is a non-profit organization, founded in 1914, whose mission is to advance local government by supporting excellence in professional management.



Connecting Wildland Firefighters with FirstNet

When a wildfire broke out near Glenwood, Washington, first responders quickly discovered the remote area had nearly no cell service. Needing to communicate with one another as well as check weather reports and order additional supplies, the incident management team requested a **FirstNet deployable asset**. Within hours, the firefighters were connected with the situational awareness they needed.



After the Flood – FirstNet Supports Michigan Responders

When heavy rain caused two dams to breach in Midland, Michigan, over 10,000 residents were forced to evacuate their homes. The Midland Fire Department requested statewide assistance, and the Oakland Communications Support Team answered the call. Using a **FirstNet deployable and devices**, first responders were able to access forms, maps, and other key information as they conducted damage assessment and cleanup.



FirstNet Network Advances Public Safety Communications

First responders in **Pennsylvania, Idaho, Montana, Virginia, and Kansas** are getting a major boost in their wireless communications with the addition of new, purpose-built FirstNet cell sites. This new infrastructure is a part of the FirstNet network expansion that is bringing increased coverage, capacity, and capabilities for public safety.

FIRSTNET IN THE NEWS

Regional Coverage

Connection to FirstNet improves local emergency communications

Yakima Herald-Republic, December 18

Richland cell tower upgraded

Lancaster Online, December 18

AT&T Boosts Mobile Broadband Connectivity in Erie, Crawford Counties

Erie News Now, December 16

National Coverage

The Top Five Trending Technologies of 2021

APWA, January 4

In challenging year, working with public safety to move FirstNet forward

Urgent Communications, December 29

A quiet, steady communications revolution has radically improved response in public safety

GCN, December 22

FirstNet Brings SatCOLT to Tribal Population

Inside Towers, December 22

BE SOCIAL WITH FIRSTNET



#FirstNetTop5 – From disasters to planned events, @FirstNet is built for emergencies. Read our blog to learn how emergency managers are using @FirstNet at emergency operations centers, with incident management teams, and more. [firstnet.gov/newsroom/blog/...](http://firstnet.gov/newsroom/blog/)



Learn more about the physically separate, dedicated #FirstNet core and the security and resiliency it provides to #publicsafety users --> soundcloud.com/user-472553784...

FirstNet, Built with AT&T @FirstNet - Dec 21, 2020
Networks get bombarded constantly by bad actors. We're constantly on guard, with extra security steps like their core network and Security Operations Center.



#FirstNetTop5 – In 2020, #FirstNet supported @MiamiDadeFire during Super Bowl LIV. Check out this video to learn how Florida #firstresponders relied on @FirstNet to keep residents and fans safe at the Big Game. #FirstNetinAction



Miami-Dade County Fire Rescue and FirstNet at the Big Game
Communications Chief Greg Rubin describes how FirstNet will support Miami-Dade County Fire Rescue operations during Super Bowl LIV.



At last year's @CES, #FirstNetAuthority CEO @EdPFirstNet spoke about our responsibility to drive innovation for first responders. It may be a new year, but our commitment remains steadfast – #WeServeYou in 2021 and beyond. firstnet.gov/newsroom/press...



The FirstNet Authority Update comes to your inbox with a quick look at events and information you need to stay up to date with the First Responder Network Authority.

