

PUBLIC SAFETY ADVOCACY UPDATE | APRIL 20, 2020



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FirstNet Authority honors our nation's heroes

Each year our nation sets aside the month of April to honor our public safety colleagues who dedicate their time and effort to protecting and serving our communities.

Last week, the First Responder Network Authority (FirstNet Authority) honored our nation's telecommunications professionals during National Public Safety Telecommunicator's Week (NPSTW). **John Hunt**, the FirstNet Authority's 9-1-1 subject matter expert, **paid tribute to the thousands** of men and women who work long hours answering calls for help. By recognizing their contributions, we better understand the essential role that telecommunicators play coordinating critical details from callers and relaying precise information to emergency response agencies.

During today's National Volunteer Week kick-off, the FirstNet Authority also recognizes our nation's volunteer firefighters. **Zach Smith**, FirstNet Authority Emergency Management Specialist, **shares his experience serving as a volunteer firefighter/EMT in Fairfax County, VA**. Working alongside the **National Volunteer Fire Council (NVFC) on our Public Safety Advisory Committee (PSAC)**, the FirstNet Authority recognizes the important role volunteers play across the country in fire, EMS, and rescue services. We are grateful to the over one million dedicated volunteers that protect our communities every day.

The FirstNet Authority is honored to work with and on behalf of these brave individuals who keep our communities safe and secure.





Tactical dispatch and TERT: How FirstNet supports innovations for 9-1-1 and emergency communicators

Emergency communications professionals across the country utilize FirstNet to support innovative approaches to 9-1-1 and dispatch. FirstNet's secure, reliable broadband connection helps telecommunicators deliver accurate, robust information to on-the-scene responders. FirstNet, and the technology ecosystem that has built up around it, is especially helpful for dispatchers placed in uncommon situations.

Learn more about how FirstNet can support 9-1-1 and emergency communicators.



FirstNet Authority Roadmap Technology Domains: The Core

The FirstNet Core serves as the brain and nervous system of the FirstNet network, enabling critical network functions like priority, preemption, and future mission critical services. In this blog, FirstNet Authority subject matter experts discuss how the FirstNet Core was originally designed to meet public safety's needs and how it will continue to evolve through the FirstNet Authority Roadmap priorities and initiatives.

Learn more about the Core.



Webinar Replay: Fire/EMS and Law Enforcement Best Practices

First responders from fire, EMS, and law enforcement serving on the front lines share their best practices on how they are handling street operations, preparing equipment for safe use, and ensuring they have the proper technology they need to communicate efficiently.

Please watch the following archived public safety webinars for public safety best practices:

- Fire/EMS
- Law Enforcement



Improving connectivity in Rural Oregon

Reaching rural America has always been a top priority for the FirstNet Authority as we build a nationwide public safety broadband network. We spoke with members of the Washington County Sheriff's Office (WCSO), who are using FirstNet on their cell phones and their mobile data computers, to hear their feedback about the network buildout and learn more about their operational needs as they protect a community of 600,000 people spread out in mostly rural areas.

Learn more about how this new infrastructure is enhancing coverage for first responders.



Four Ways Emergency Managers Are Using FirstNet

Emergency Management professionals across the country are using FirstNet for many aspects of emergency planning and response, including in emergency operation centers, for incident management teams, in exercises and drills, and with deployables.

Learn more about how FirstNet is helping transform communications for emergency managers.

FIRSTNET IN THE NEWS

Stafford first responders to get new in-car cameras, upgraded cell service Potomac Local News, VA, April 8

California fire district leveraging FirstNet, BeOn PTT from L3Harris to save significant LMR costs Urgent Communications, April 20

Samsung Demos Mission-Critical Video Call on Amazon Cloud Platform Mission Critical Communications, April 6





It's #NPSTW2020! Emergency telecommunicators play a vital role in protecting lives and communities nationwide. Learn how the nation's public safety broadband network, #FirstNet, supports this critical work: firstnet.gov/public-safety/...





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It's #IoTDay! As we look to the future of #publicsafety comms, our team is exploring how #IoT data can enhance situational awareness for first responders. Learn how we're working with industry, academia, and public safety to spur innovation: firstnet.gov/newsroom/blog/... #IoTDav2020







At @TAMU_ITEC,'s annual Winter Institute and Exercise, first responders used @FirstNet to stay connected and share data during a simulated #cyberattack. Learn more about how they integrated #FirstNet into disaster response: firstnet.gov/newsroom/blog/... #FirstNetinAction #cybersecurity



The Public Safety Advocacy Update comes to your inbox with a quick look at events and information you need to stay up to date with the First Responder Network Authority.

